



19 December 2007

Daniel Lowe
The DL Company
20 Jessops Riverside
800 Brightside Lane
Sheffield
S9 2RX

Dear Daniel

As part of our Company end of year review I would like to pass on our best wishes for Christmas and a prosperous New Year to you and everyone at The DL Company.

We have undertaken some dramatic changes this year and part of this has been a Company merge and expansion into the building next door. Your Company was our chosen supplier, without referring to any other, purely because of the service we received when we started our business. Once again, you supplied and installed quality products. Who could have foreseen the flood in June and that our order was sadly 'floating free' before it was delivered. However, you kept us informed and the replacements were supplied as an urgent order and we were back on track with minimal disruption.

Please be assured that any future expansion or renovation plans will always include a telephone call to The DL Company, and I would be happy to recommend you.

Kind Regards

A handwritten signature in black ink, appearing to be 'B Dyson', written in a cursive style.

Bob Dyson
Managing Director