

17 December 2007

Mr D Lowe
Managing Director
The DL Company
20 Jessops Riverside
800 Brightside Lane
SHEFFIELD
S9 2RX



Dear Daniel

1st Floor, Thorpe House, Sidings Court, Lakeside, Doncaster

~~As we approach the end of 2007, Handelsbanken has now been open for business in these premises for over six~~
months – it seems like only yesterday that we took possession of the empty office space with just a vague notion of how we wanted it to look!

Without exception, visitors to the office now comment on the stylish environment and we are naturally very proud of our surroundings. The DL Company played a major part in converting our dreams to reality and I would have absolutely no hesitation in recommending your services – indeed, I did just that with our new next-door-neighbours, who subsequently placed their business with you.

From the very first site meeting, through to the project being completed, we were all very satisfied with the level of service we received – nothing was ever too much trouble (even allowing for Kelly's attention to detail!) and we were also highly delighted with the quality of sub-contractors used for electrical work, air conditioning etc.

Our most-commented-upon feature is the glass partition, which certainly gives the impression of space and quality – I recall this was the subject of long debate and the visit you arranged to Manchester for us all was most valuable.

Overall, I have been delighted with the professionalism of The DL Company and your clear willingness to "go the extra mile".

Please accept the best wishes of the staff and myself here at Handelsbanken for Christmas and for 2008 and please feel free to use this letter as you see fit in your publicity materials.

Kind regards.

Yours sincerely



Andy Reed ACIB
Branch Manager

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