



**Sheffield Care Trust**   
Mental Health and Wellbeing

**Capital and Estates Service**  
Michael Carlisle Centre  
75 Osborne Road  
Sheffield  
S11 9BF

Tel: 0114 27 18196  
Fax: 0114 27 16675  
[ann.powell@sct.nhs.uk](mailto:ann.powell@sct.nhs.uk)  
17<sup>th</sup> January 2007

Mr Daniel Lowe  
20 Jessops Riverside  
800 Brightside Lane  
Sheffield  
S9 2RX

Dear Daniel

I would gladly recommend your company to other NHS organisation for the following reasons:

1. Very competitive
2. Reliability and good quality of work
3. Phone calls/emails are always returned
4. Any dissatisfaction discussed and appropriate remedial or alternative choice carried out
5. Invoices are always correct and itemised
6. Staff are polite, also clean/tidy all mess up after completion of work
7. Will give advice when they are not quoting for a job

As you can see we are very satisfied with the service that the DL Company provide and will carry on using their services for the foreseeable future.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Mick Watson".

**Mick Watson**  
Maintenance Development Officer